

# Hi, my name is **Kim Visnes.**

## This is me

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I possess a customer and result oriented attitude, superior customer service skills. A relaxed, friendly and fun personality. I have excellent conflict resolution skills, and I'm always organised and punctual. I am capable of working independently, in a team setting, or managing people. I thrive under pressure.

I have excellent communication skills, both written and verbally. Skilled at managing multiple projects with a sense of urgency and strong attention to detail. Skilled with communication and comprehending a variety of technical information. Maintain a level of professionalism face to face, on the phone, by e-mail and online interaction both instant messaging, social media and forum communication towards both company representatives as well as company clients, customers and users.

## This is my education

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### Westerdals ACT, Business Administration & Management — Oslo, Norway

Bachelor in strategi & PR (August 2015 - June 2018)

Currently studying for my B.A.

## This is my work experience

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### GAMERACTOR — Oslo, Norge

Writer, magazine & web (July 2007 - current)

I freelance and write reviews, previews, interviews, news and opinion pieces.

*«Kim has a burning passion for gaming and the gaming industry. He's always been a resource we can trust when it comes to enlightened discussions and debates - both internally and with our readers.»* - Tor Erik Dahl, Editor-in-Chief

### GAME Sandvika — Sandvika, Norge

Store Manager (October 2007 - July 2015)

- Responsible for entire store operations - Budgeting and forecasting
- Hiring and training of new employees - Helping other store managers
- Opening and closing stores in Norway
- Lead translator of POS from English and Swedish to Norwegian for marketing

Lead Community Manager, (2010 - 2015)

- Responsible for entire social media presence (Facebook, Twitter etc.)
- Led a team of four people
- Responsible for implementing competitions, campaigns and advertising through our social media channels

*«Kim masters customer service and understands how to use his expertise in an optimal way such as to make sure his customers are well cared for. His skills were also a deciding factor when his store won «Gullstikka» in 2014 for "Gaming Store of the Year" in Norway.»* - Dennis Keller, regional manager

## Awards

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### GAME Sandvika — Sandvika, Norge

- Won «Store of the Year» at Gullstikka 2014 (Norwegian industry award)

## Personalia

Name: Kim Visnes

DOB: 4th of July 1980

Age: 35

Marital status: Single

## Languages

Norwegian (native)

English (fluent)

Swedish (medium)

Danish (medium)

## Courses

Security course (Skan-kontroll)

Product course with Microsoft

Sales course with Elkjøp

## Skills

Community management

Strategic planning

Social networking

Customer Service

PR management

Graphics design

Management

Proofreading

Web design

Journalism

Marketing

Design

Writing

Retail

Sales

## Software

Photoshop

Illustrator

Indesign

Office

iWork

## Programming

HTML5

CSS3

For more information about me and a list of all my experience, please visit my LinkedIn at [www.linkedin.com/in/visnes](http://www.linkedin.com/in/visnes)